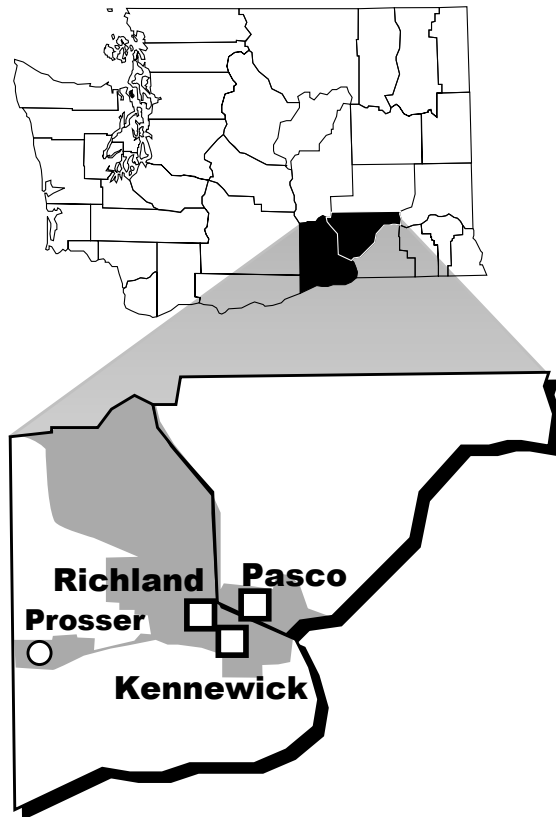


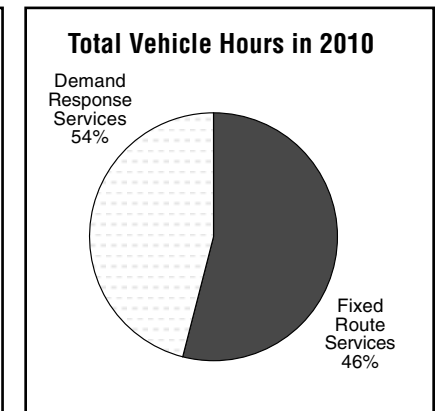
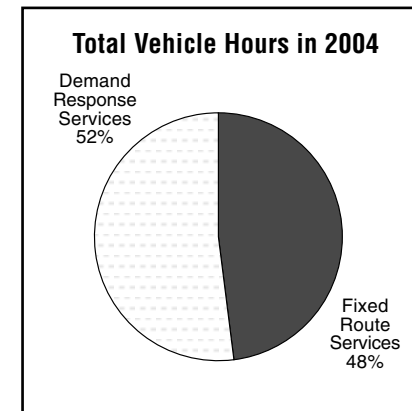
**Timothy J. Fredrickson**  
**General Manager**

1000 Columbia Park Trail  
Richland, Washington 99352-4851  
(509) 735-4131  
Internet Home Page: [www.bft.org](http://www.bft.org)



## System Snapshot

- Operating Name: Ben Franklin Transit (BFT)
- Service Area: Central Benton and Franklin Counties
- Congressional District: 4
- Legislative Districts: 8 and 16
- Type of Government: Public Transportation Benefit Area
- Governing Body: Nine-member board of directors with one Benton county commissioner, two Franklin county commissioners, and one councilmember each from the cities of Benton City, Prosser, Kennewick, Pasco, Richland, and West Richland.
- Tax Authorized: 0.6 percent total sales and use tax—0.3 approved in May 1981 and an additional 0.3 percent approved in March 2002.
- Types of Service: 21 fixed routes, Dial-A-Ride (Paratransit) service for persons with disabilities who cannot use fixed route service, vanpool, Trans+PLUS night and Sunday service.
- Days of Service: Weekdays, between 6:00 a.m. and 7:00 p.m.; Saturdays, between 8:00 a.m. and 7:00 p.m.; with Trans+PLUS service between 7:00 p.m. and 2:30 a.m.; Sunday Trans+PLUS service between 8:00 a.m. and 5:00 p.m.



- Base Fare: 75 cents per boarding, fixed route and Dial-A-Ride (Paratransit).

### Current Operations

BFT operates fixed route service, Mondays through Saturdays, as follows:

- 18 urban local routes (Richland/Kennewick/Pasco urbanized area) and three urban intercity routes.
- One rural intercity route (Richland/Benton City/Prosser).
- Rural general public demand response service in Prosser and Benton City area.

BFT provides Dial-A-Ride (Paratransit) service for persons with disabilities six days a week.

BFT contracts for Trans+PLUS, a curb-to-curb demand response service for the general public, during evening hours, six days a week.

BFT operates a vanpool program with 167 vans and provides ridematching services.

### Revenue Service Vehicles

Fixed Route – 62 total, 28 equipped with wheelchair lifts, age ranging from 1988 to 2004.

ParaTransit – 85 total, all ADA accessible, age ranging from 1992 to 2003, 13 operated by contractors.

Vanpool – 199 total, one equipped with wheelchair lift, age ranging from 1996 to 2004.

### Facilities

BFT has a maintenance, operation, and administration facility located in Richland, covering nine acres. Three major structures at the facility include a 21,500-square foot maintenance building, a 8,500-square foot operations and administration building, and a 2,100-square foot bus wash.

There are six transit centers within BFT's service area: Knight Street, Richland; Huntington, Kennewick; Sterl Adams-22nd Avenue, Pasco; Benton City; Prosser; and West Richland. BFT has 50 bus shelters along its routes.



### Intermodal Connections

BFT serves the Tri-Cities Airport via Route 225 on request, and Trans+PLUS (demand response) night and Sunday service.

Greyhound Lines connects passengers at the Knight Street Transit Center on its Seattle service.

BFT provides service to the Pasco multi-modal facility providing connections with Greyhound and Amtrak through Fixed Route 62 and Trans+PLUS night and Sunday service.

Almost all schools in the area are near a BFT fixed route. Overload or tripper buses have been added to selected routes due to load factors increased by school-aged passengers. BFT also serves Columbia Basin Community College and Washington State University-Tri-Cities.

BFT provides service to seven park and ride lots in the service area.

## 2004 Achievements

- Increased ridership 8.5 percent.
- Implemented the Comprehensive Service Plan.
- Implemented Trans+PLUS Sunday service.
- Moved bus service to the 3 Rivers Transit Center.
- Implemented CC Rider (community connector shopper shuttle) Routes 50 and 52.
- Extended Pasco Route 67 to serve rapidly growing northwest Pasco.
- Implemented Route 49 in Kennewick.
- Acquired three new accessible transit buses.
- Acquired one new minivan for Prosser service.
- Acquired 40 new vanpool vans.
- Acquired six used Paratransit vehicles for use in Dial-A-Ride (Paratransit) service.
- Reduced under-utilized off-peak service on local service fixed routes.



## 2005 Objectives

- Complete the 3 Rivers Transit Center.
- Annex Finley area and commerce source.
- Increase service hours in all service modes.
- Increase ridership in all service modes.
- Acquire new replacement vehicles for fixed route, Dial-A-Ride, and vanpool services.

## Long-range (2006 through 2010) Plans

- Increase Dial-A-Ride service 3.2 percent per year.
- Expand present maintenance, operations, and administration facility.
- Acquire 48 new accessible transit buses.
- Acquire 70 new ParaTransit vehicles.
- Acquire 96 new vanpool vehicles.
- Increase service hours in all system modes.
- Increase system ridership in all system modes.

## Ben Franklin Transit

	2002	2003	2004	% Change	2005	2006	2007	2010
<b>Annual Operating Information</b>								
Service Area Population	171,860	177,035	<b>182,735</b>	3.22%	N.A.	N.A.	N.A.	N.A.
<b>Fixed Route Services</b>								
Revenue Vehicle Hours	120,631	128,718	<b>133,786</b>	3.94%	139	140	141	146
Total Vehicle Hours	130,482	137,984	<b>143,571</b>	4.05%	149	150	151	156
Revenue Vehicle Miles	2,222,640	2,290,063	<b>2,308,549</b>	0.81%	2,351	2,374	2,398	2,471
Total Vehicle Miles	2,422,678	2,484,943	<b>2,493,233</b>	0.33%	2,539	2,564	2,590	2,668
Passenger Trips	2,745,850	2,832,367	<b>2,929,267</b>	3.42%	3,063	3,185	3,313	3,726
Diesel Fuel Consumed (gallons)	529,720	532,765	<b>574,060</b>	7.75%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	2	1	<b>1</b>	0.00%	N.A.	N.A.	N.A.	N.A.
Collisions	1	2	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Employees FTEs	127.2	109.2	<b>126.6</b>	15.93%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$9,155,897	\$10,417,657	<b>\$11,757,755</b>	12.86%	\$12,803	\$13,468	\$14,169	\$16,508
Farebox Revenues	\$637,622	\$607,601	<b>\$645,895</b>	6.30%	\$681	\$797	\$829	\$932
<b>Demand Response Services</b>								
Revenue Vehicle Hours	106,650	118,154	<b>139,471</b>	18.04%	143	147	152	166
Total Vehicle Hours	122,648	135,877	<b>158,535</b>	16.68%	163	164	169	185
Revenue Vehicle Miles	1,820,652	1,849,132	<b>2,375,523</b>	28.47%	2,442	2,518	2,596	2,854
Total Vehicle Miles	2,075,543	2,108,010	<b>2,625,035</b>	24.53%	2,694	2,789	2,883	3,196
Passenger Trips	392,728	450,235	<b>526,641</b>	16.97%	575	599	615	667
Diesel Fuel Consumed (gallons)	173,040	199,794	<b>172,572</b>	-13.63%	N.A.	N.A.	N.A.	N.A.
Gasoline Fuel Consumed (gallons)	17,531	59,071	<b>116,736</b>	97.62%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	1	1	<b>2</b>	100.00%	N.A.	N.A.	N.A.	N.A.
Collisions	1	0	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Employees FTEs	72.8	79.4	<b>98.2</b>	23.66%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$4,732,578	\$5,518,008	<b>\$7,011,467</b>	27.07%	\$8,109	\$8,726	\$9,317	\$11,357
Farebox Revenues	\$140,471	\$173,517	<b>\$186,253</b>	7.34%	\$205	\$243	\$249	\$269

	2002	2003	2004	% Change	2005	2006	2007	2010
<b>Vanpooling Services</b>								
Revenue Vehicle Miles	1,903,536	1,722,981	<b>2,489,084</b>	44.46%	2,400	2,519	2,519	1,790
Total Vehicle Miles	1,941,607	1,750,871	<b>2,529,522</b>	44.47%	2,442	2,563	2,563	1,821
Passenger Trips	528,293	507,444	<b>657,877</b>	29.65%	620	651	651	462
Vanpool Fleet Size	177	179	<b>199</b>	11.17%	N.A.	N.A.	N.A.	N.A.
Vans in Operation	142	142	<b>167</b>	17.61%	N.A.	N.A.	N.A.	N.A.
Diesel Fuel Consumed (gallons)	69,688	74,410	<b>67,498</b>	-9.29%	N.A.	N.A.	N.A.	N.A.
Gasoline Fuel Consumed (gallons)	11,723	42,268	<b>65,648</b>	55.31%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	4	0	<b>1</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Collisions	4	0	<b>1</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Employees FTEs	11.1	9.4	<b>7.1</b>	-24.47%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$610,516	\$793,293	<b>\$1,005,880</b>	26.80%	\$1,186	\$1,280	\$1,334	\$1,160
Vanpooling Revenue	\$794,553	\$806,388	<b>\$1,040,056</b>	28.98%	\$1,005	\$1,140	\$1,140	\$810



## Ben Franklin Transit

	2002	2003	2004	% Change	2005	2006	2007	2010
<b>Annual Revenues</b>								
Sales Tax	\$11,063,374	\$18,924,604	<b>\$18,752,230</b>	-0.91%	<i>\$19,337</i>	<i>\$20,495</i>	<i>\$21,793</i>	<i>\$25,251</i>
Farebox Revenues	\$778,093	\$781,118	<b>\$832,148</b>	6.53%	<i>\$886</i>	<i>\$1,040</i>	<i>\$1,078</i>	<i>\$1,201</i>
Vanpooling Revenue	\$794,553	\$806,388	<b>\$1,040,056</b>	28.98%	<i>\$1,005</i>	<i>\$1,140</i>	<i>\$1,140</i>	<i>\$810</i>
State Special Needs Grants	\$0	\$0	<b>\$464,892</b>	N.A.	<i>\$487</i>	<i>\$515</i>	<i>\$811</i>	<i>\$892</i>
Other	\$652,492	\$533,615	<b>\$471,158</b>	-11.70%	<i>\$522</i>	<i>\$477</i>	<i>\$382</i>	<i>\$352</i>
Total	\$13,288,512	\$21,045,725	<b>\$21,560,484</b>	2.45%	<i>\$22,237</i>	<i>\$23,667</i>	<i>\$25,204</i>	<i>\$28,506</i>
<b>Annual Operating Expenses</b>								
Annual Operating Expenses	\$14,498,991	\$16,728,958	<b>\$19,775,102</b>	18.21%	<i>\$22,098</i>	<i>\$23,474</i>	<i>\$24,820</i>	<i>\$29,025</i>
Total	\$14,498,991	\$16,728,958	<b>\$19,775,102</b>	18.21%	<i>\$22,098</i>	<i>\$23,474</i>	<i>\$24,820</i>	<i>\$29,025</i>
<b>Annual Capital Purchase Obligations</b>								
Federal Section 5309 Capital Grants	\$0	\$0	<b>\$0</b>		<i>\$5,791</i>	<i>\$6,197</i>	<i>\$1,101</i>	<i>\$2,835</i>
CM/AQ and Other Federal Grants	\$118,149	\$2,087,971	<b>\$0</b>		<i>\$0</i>	<i>\$0</i>	<i>\$0</i>	<i>\$0</i>
Federal Section 5307 Capital Grants	\$0	\$0	<b>\$1,792,843</b>		<i>\$3,604</i>	<i>\$1,574</i>	<i>\$1,645</i>	<i>\$1,668</i>
State Vanpool Grants	\$0	\$0	<b>\$953,379</b>		<i>\$0</i>	<i>\$0</i>	<i>\$0</i>	<i>\$0</i>
Other State Capital Grants	\$0	\$0	<b>\$0</b>		<i>\$507</i>	<i>\$209</i>	<i>\$76</i>	<i>\$88</i>
Local Funds	\$52,704	\$1,954,163	<b>\$1,222,019</b>		<i>\$2,939</i>	<i>\$2,246</i>	<i>\$642</i>	<i>\$1,142</i>
Other	\$0	\$0	<b>\$0</b>		<i>\$132</i>	<i>\$127</i>	<i>\$111</i>	<i>\$88</i>
General Fund	\$52,704	\$1,954,163	<b>\$1,222,019</b>		<i>\$2,939</i>	<i>\$2,246</i>	<i>\$642</i>	<i>\$1,142</i>
Total	\$223,557	\$5,996,297	<b>\$5,190,260</b>	-13.44%	<i>\$15,912</i>	<i>\$12,599</i>	<i>\$4,217</i>	<i>\$6,963</i>
<b>Ending Balances, December 31</b>								
General Fund	\$6,009,735	\$8,372,339	<b>\$9,444,095</b>	12.80%	<i>\$6,643</i>	<i>\$4,592</i>	<i>\$4,336</i>	<i>\$1,670</i>
Capital Reserve Funds	\$2,071,911	\$1,026,272	<b>\$0</b>	N.A.	<i>\$0</i>	<i>\$0</i>	<i>\$0</i>	<i>\$0</i>
Insurance Fund	\$1,000,000	\$1,000,000	<b>\$1,000,000</b>	0.00%	<i>\$1,000</i>	<i>\$1,000</i>	<i>\$1,000</i>	<i>\$1,000</i>
Total	\$9,081,646	\$10,398,611	<b>\$10,444,095</b>	0.44%	<i>\$7,643</i>	<i>\$5,592</i>	<i>\$5,336</i>	<i>\$2,670</i>

### ***Performance Measures for 2004 Operations***

	<b>Fixed Route Services</b>		<b>Demand Response Services</b>	
	<b>Ben Franklin Transit</b>	<b>Small City Averages</b>	<b>Ben Franklin Transit</b>	<b>Small City Averages</b>
Fares/Operating Cost	5.49%	7.86%	2.66%	2.56%
Operating Cost/Passenger Trip	\$4.01	\$4.83	\$13.31	\$21.79
Operating Cost/Revenue Vehicle Mile	\$5.09	\$5.75	\$2.95	\$4.76
Operating Cost/Revenue Vehicle Hour	\$87.88	\$90.28	\$50.27	\$65.92
Operating Cost/Total Vehicle Hour	\$81.90	\$84.52	\$44.23	\$57.12
Revenue Vehicle Hours/Total Vehicle Hour	93.18%	93.76%	87.97%	86.99%
Revenue Vehicle Hours/FTE	1,057	1,070	1,420	1,152
Revenue Vehicle Miles/Revenue Vehicle Hour	17.26	16.11	17.03	13.82
Passenger Trips/Revenue Vehicle Hour	21.9	21.1	3.8	3.1
Passenger Trips/Revenue Vehicle Mile	1.27	1.38	0.22	0.23

